

This survey is your opportunity to provide information that will allow the Federal Lands Highway Division to improve our program and project delivery processes on an on-going basis. The information will be used to gauge overall customer satisfaction with our service delivery and to strategically implement process improvements. Your participation is vital to ensuring that the information is valid and representative of our customers.

This collection of information is voluntary and replies will be confidential. It takes an average of 10 minutes to complete this survey. Please note that an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number. The OMB temporary control number for this collection is 201301-2125-001.

Please complete this survey based on your experience with the project

Please indicate your organization:

- Bureau of Land Management
- Bureau of Reclamation
- City or County Government
- National Park Service
- State Department of Transportation
- U.S. Fish and Wildlife
- U.S. Forest Service
- U.S. Virgin Islands

(Optional) Your Contact Information

Name _____
Title _____
Phone _____
Email _____

(culverts, channels, and ditches).

Major structures (bridges, walls, etc.)

Stability of cut and fill slopes and road shoulders.

Landscaping and/or turf establishment.

Striping (roadway and parking areas).

Alignment of guardrail, walls, and roadside appurtenances.

The overall aesthetics of the completed project.

<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments, suggestions and recommendations about Completed Project Elements below:

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sources
and/or waste
areas.
Compliance
with
environmental
mitigation
commitments
and permits.

Please provide your comments, suggestions and recommendations about Environmental Sensitivity during construction below:

Overall Rating:

Please indicate your level of satisfaction with the conditions addressed below. Use the rating scale to select what represents your best judgment.

	Very Dissatisfied	Dissatisfied	Neither Dissatisfied nor Satisfied	Satisfied	Very Satisfied	NA or Don't Know
Please indicate your overall level of satisfaction with this Completed Project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any overall comments, suggestions and recommendations below:

Thank you for taking time to complete the FHWA Federal Lands Highway Completed Project Survey. Your input is greatly appreciated.

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