



U.S. Department
of Transportation
**Federal Highway
Administration**

1200 New Jersey Avenue, SE.
Washington, DC 20590

MAR 07 2017

In Reply Refer To: HCR-20
DOT# 2017-0106

(b) (6)

Upland, California 91786

Subject: Dismissal of Complaint DOT#2017-0106

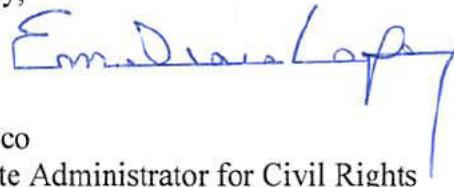
Dear (b) (6)

This letter acknowledges the Federal Highway Administration's (FHWA) Office of Civil Rights is in receipt of your complaint, alleging violations of Title VI of the Civil Rights Act of 1964 (Title VI) and USDOT's implementation regulations at 49 C.F.R. Part 21 and/or 23 C.F.R. Part 200. To be accepted for investigation, a complaint must describe an alleged discriminatory act that violates FHWA's nondiscrimination regulations (i.e., an alleged discriminatory act based on race, color, national origin). Your complaint alleges the costs to use the Metro Express Toll Lanes on Interstate 10 in California are too high.

After careful consideration, the FHWA has concluded it must dismiss your complaint. Your complaint alleges discrimination that is financial only, and does not allege discrimination related to your race, color, or national origin pursuant to Title VI. Therefore, the FHWA lacks jurisdiction over the subject matter of your complaint and it will be dismissed. This complaint is now closed, and FHWA's Office of Civil Rights and Division Office there in California will take no further action.

If you have any questions, please contact Nichole McWhorter at (202) 366-1396.

Sincerely,



For

Irene Rico

Associate Administrator for Civil Rights

cc: Vincent Mammano Division Administrator, FHWA California Division Office
Paul Schneider, Chief Operating Officer, FHWA California Division Office
Will McClure, Civil Rights Program Manager, FHWA California Division Office
Lisa MacPhee, Acting HCC Civil Rights Team Leader, FHWA Office of the Chief Counsel

From: (b) (6)
To: [Jensen, Megan \(FHWA\)](mailto:Megan.Jensen@FHWA)
Subject: Re: Complaint Regarding Interstate 10 Metro Express Lanes
Date: Wednesday, December 07, 2016 4:14:23 PM

Yes I would like a complimentary transponder to re reserve my right to the highway express lane.. Thank you

[Sent from Yahoo Mail on Android](#)

On Wed, Dec 7, 2016 at 12:28 PM, Jensen, Megan (FHWA) <megan.jensen@dot.gov> wrote:

Good Afternoon (b) (6),

Per our discussion this afternoon, you would like to file a complaint regarding the Metro Express Lanes on Interstate 10 in California.

The basis of your complaint is that the toll fees for the Metro Express Lanes are too high.

Your contact information is:

(b) (6)

Phone: (b) (6)

Email: (b) (6)

In order to begin processing your complaint I need your response via email that the above basis for your complaint is correct.

Thank you,

Megan Jensen

Program Analyst, Coordination and Compliance Team

Federal Highway Administration Office of Civil Rights

1200 New Jersey Avenue, SE

E81-109

Washington, DC 20590

202-366-3664