

Connecticut Department of Transportation (CTDOT)

TITLE VI & RELATED PROGRAMS DISCRIMINATION COMPLAINT FORM

How can I file a discrimination complaint?

If you believe a United States Department of Transportation (USDOT) recipient has discriminated against you or others protected by Title VI of the Civil Rights Act of 1964, you may file a complaint. Complaints filed with CTDOT should be directed to: Debra Goss, Title VI Coordinator at 860-594-2169 or Tiffany Garcia, Associate Title VI Coordinator, at 860- 594-2243. Fax: 860-594-3016.

Section I:

Complainant Name:

(b) (6)

Street Address:

Sanaa Holdings, LLC 51 Elm Street Suite 422

City, State, Zip:

New Haven, Connecticut 06510

Telephone Number:

(b) (6)

Accessible Format Requirements? ☐ Large Print ☐ Audio Tape ☐ TDD ☐ Other
NONE

If other, please specify

Section II:

Are you filing this complaint on your own behalf? ☒ Yes ☐ No

If you answered Yes, please proceed to Section III.

Please supply the name and relationship of the person for whom you are complaining:

Please explain why you have filed for a third party:

Please confirm that you have obtained the permission of the aggrieved party.

☐ Yes ☐ No

Section III

For Federal Transit Administration (FTA) and Federal Highway Administration (FHWA) Complaints –

Discrimination based on: ☐ Race ☐ Color ☐ National Origin ☐ Disability

For Federal Motor Carrier Safety Administration (FMCSA) Complaints –

Discrimination based on: ☐ Race ☐ Color ☐ National Origin ☐ Sex ☐ Age ☐ Disability
☐ Income-Status ☐ Limited English Proficiency (LEP)

Please provide the date(s) and location(s) of the alleged discrimination, and the name(s) of the individual(s) who allegedly discriminated against you including their titles (if known). Please provide the names, addresses, and telephone numbers of any witnesses. Explain as clearly as possible what happened, how you feel you were discriminated against and who was involved. Please include how other persons were treated differently from you.

STATEMENT OF (b) (6)

Complaint (I) - O, R & L Facilities Services - State of CT Subcontractor

On 7 May 2018, I was a stranded motorist astride I -95 Southbound near Milford, Connecticut. On 8 May 2018 I was removed from a state service facility (Alltown Service Plaza near Milford Connecticut) at I -95 (Southbound) by two State Police Troopers while sitting and awaiting an estimate for the repair of my vehicle towed by AAA to the Firestone Repair Center in Stratford, CT. I had been at the site for roughly 16 hours.

My removal was requested on Tuesday afternoon 8 May 2018, by an individual who identified himself as (b) (6), Chief Building Engineer for O R & L Facilities Services, which manages the facility, on State of Connecticut property, without cause, explanation, or any illegal activity on my part.

Chronology

After the breakdown and tow of my vehicle, I arrived at the Alltown service center at roughly 8 pm on Monday night, 7 May 2018. I was stranded all night awaiting the morning to coordinate a repair plan for my vehicle to return to Georgia. During the night I dozed off at the table where I was using my computer.

At roughly 7:45 am, 8 May 2018, I was rudely awakened by the site manager who identified himself as (b) (6), Chief Building Engineer for O R & L Facilities Services which manages the facility on State of Connecticut property.

He then accused me of being a vagrant. I told him I was not a vagrant but a stranded motorist enroute to Georgia. He then told me he understood the situation, and then left. Roughly four hours later two CT State Troopers, Barbalosa (Badge 382) and Currier (Badge 997) arrived and told me I have to leave the facility as a stranded motorist from Georgia. They then gave me the card of (b) (6), which identified him as the facilities manager for O, R, L Facilities Services, who apparently requested I be removed. I had not been in the facility over 24 hours; the State Police record of the incident is (No. 800220221).

The card of the O, R, & L Facilities Services company which bore the name of (b) (6) held the following:

(b) (6)
Chief Building Engineer
(b) (6)
O, R & L Facility Services
2 Summit Place
Suite 2C
Branford, CT 06405

During my 16 hours at the Alltown Service Plaze, I purchased a item from the service area, a USB charger for my phone. I asked the Troopers "why" I was being asked to leave, the filled service common area at around 2:30 pm or so on 8 May 2018, as the only African American, and a person on full Social Security disability.

Troopers said they were given no reason only the request that I be removed. I was then transported by the State Police Troops to the New Haven Union (Rail and Bus) Station.

This treatment of a stranded motorist was outrageous and the matter has been escalated to the Offices of CT State Attorney General (Kimberly Massicotte), CT Department of Transportation (Robert Card and to CT US Senator Richard Blumenthal (Joe Rodriques). Under a CT FOIA request, the security tape of the incident has been requested from Robert Card, Director of Finance, Connecticut Department of Transportation.

Below is communication with the O, R & L company that manages the facility, and the company official notified of the incident that violated Federal ICC rules for non-discriminatory and equal and unfettered access along interstate highways and a violation of Title VI of the Civil Rights Act of 1964. To date no explanation of the actions of (b) (6) has been communicated to me by the company as (subcontractor), or from Project Services, LLC (prime contractor) and signator, of form D, State of Connecticut Non-discrimination Certification.

Kindly,

(b) (6)

(b) (6)

Sanaa Holdings, LLC
51 Elm Street
Suite 422
New Haven, Connecticut
06510

-----Original Message-----

From: mY (b) (6)

To: sblack <sblack@owens-services.com>

Cc: (b) (6) robert.card <robert.card@ct.gov>; josephlrinilaw <josephlrinilaw@sbcglobal.net>; mischatmccownrinilaw <mischatmccownrinilaw@gmail.com>

Sent: Thu, May 10, 2018 2:20 pm

Subject: Incident at Alltown Service facility

Sue Black
Executive Vice President
O R & L
Facility Services
2 Summit Place
Suite 2C
Branford, Connecticut
06405
(c) (b) (6)

Ms. Black:

Thank you for your phone response to the incident at Alltown Service Center in Milford, Connecticut. The State Police Officers involved are Trooper(s) Garbalosa Badge No. 382 and Currier 997. We believe they are assigned to Troop G in Bridgeport (CT) where these Troopers provided us with the the card of (b) (6) and thus identified your employee and your company, as the interlocutor for the police action that insued, and my removal from the service facility without cause, given the disabled condition of my personal vehicle, from the Alltown facility your company manages for the State of Connecticut.

Section IV

Have you filed this complaint with any other Federal, State, or local agency, or with any Federal or State court?

PENDING - Will update

☐ Yes ☐ No If yes, please provide contact information for a contact person at the agency/court where the complaint was filed.

Name: _____ Title: _____

Agency/Court: _____

Address: _____ Telephone Number: _____

Section V

Name of the agency complaint is against: _____

Contact Person: _____ Title: _____

Telephone Number: _____

Complainant Signature: _____ Date: _____

You may use additional sheets of paper if necessary. Please include any written materials pertaining to your complaint. any person who believes they have been discriminated against on the basis of race color, or national origin.

Complainant Signature: _____

(b) (6)

Date: **May 18, 2018**

(FMCSA also accepts Title VI complaints for discrimination based on sex, age, disability, income status, and limited English proficiency (LEP)), by the Connecticut Department of Transportation (CTDOT), or one of the Department's sub recipients, may file a Title VI complaint. Complaints must be filed, in writing, no more than 180 day(s) from the date(s) of the alleged incident, or the date when the person(s) became aware of the alleged discriminatory action.

All Title VI complaints filed directly with the CTDOT will be referred to the Department's Title VI Coordinator. Complaints must be in writing, signed by the complainant or a representative, and include the complainant's name, address, and telephone number, or other means by which the complainant may be contacted.

Complaints shall explain as fully as possible the facts and circumstances surrounding the alleged discriminatory action, and identify the individual(s) and/or organization(s) responsible for the alleged discriminatory action.

In cases where the complainant is assisted in converting an oral complaint into a written complaint, the complainant is required to sign the written complaint. All discrimination complaints will be acknowledged in writing. Complaints received by telephone will be reduced to writing and provided to the complainant for confirmation, revision, and signature before processing.

The Title VI designee or the individual receiving the written complaint will review the complaint to ensure that the required information is provided, the complaint is timely, and is written within the appropriate jurisdiction. The complaint will be accepted unless it is withdrawn, not filed within the allowed time period, or the complainant fails to provide required information after a written request for omitted/additional information.

In addition to filing a Title VI complaint with the CTDOT, a Title VI complaint may also be filed directly with the Federal Transit Administration (FTA) for transit related complaints, or with the Federal Highway Administration (FHWA) for highway program related complaints at the addresses listed below.

Federal Transit Administration
Office of Civil Rights
Attn: Complaint Team
East Building, 5th Floor – TCR
1200 New Jersey Avenue, SE
Washington, DC 20590

Federal Highway Administration
Office of Civil Rights
1200 New Jersey Avenue, SE
8th Floor E81-314
Washington, DC 20590