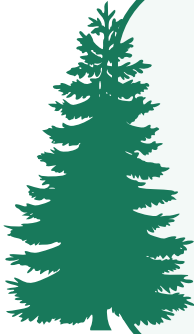


# COLLABORATIVE VISITOR TRANSPORTATION SURVEY (CVTS)

## What is the CVTS?

The Collaborative Visitor Transportation Survey (CVTS) is a multi-agency effort that supports a **Federal Land Management Agency (FLMA) generic clearance** approved by the Office of Management and Budget (OMB). The CVTS streamlines the OMB approval process, making user feedback a more feasible part of transportation planning and assessment.

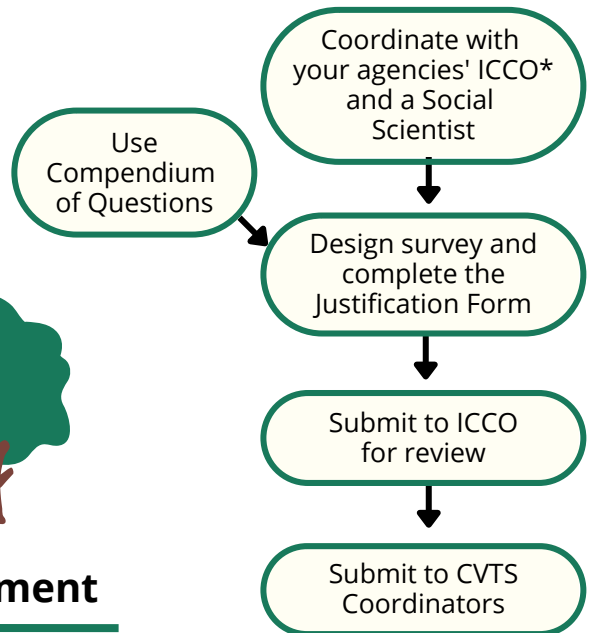


This effort is led by **Federal Highway Administration's (FHWA) Western Federal Lands Highway Division** with technical assistance from U.S. Department of Transportation **Volpe Center**. The generic clearance is maintained by the **US Forest Service (USFS)**.



## How do FLMAs use the CVTS?

Here are the key steps in the process for using the CVTS generic clearance:



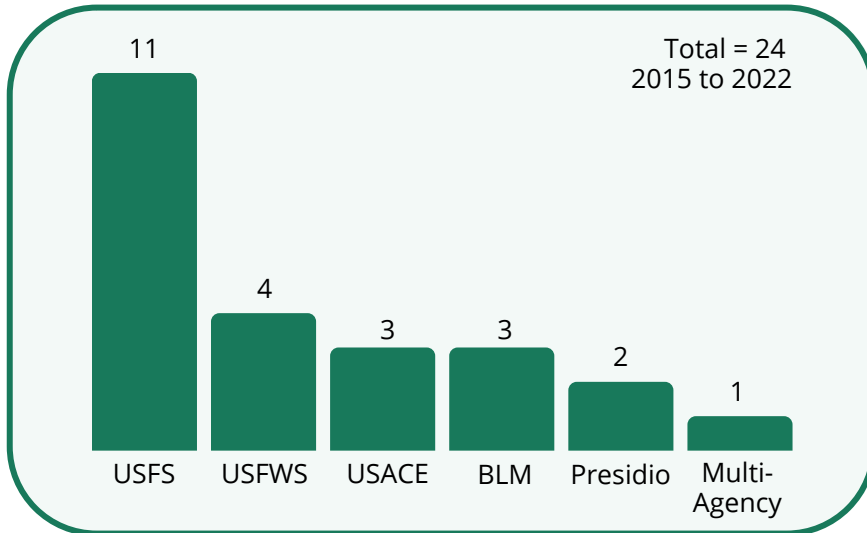
\*ICCO: Information Collection Clearance Officer

## How CVTS Can Inform Performance Measurement

Survey questions from the CVTS Compendium can be used to measure performance related to safety, mobility, visitor experience, and the environment.

Survey Objective	Performance Measure Examples
<b>Goal: Safety</b>	
Identify safety issues/concerns with respect to different activities at the site	Perception of safety when engaged in different activities within the FLMA site
<b>Goal: Mobility/Access</b>	
Understand what visitor/user priorities and needs are with regard to transportation services (e.g. inter-modal connections, parking, trails)	Use of different transportation modes to and within FLMA sites
	Percent of visitors/users who reported being unable to access a site, use a facility, or engage in an activity due to a physical barrier/disability
<b>Goal: Visitor/User Experience</b>	
Understand visitor/user trip profile in order to better meet visitor/user needs with respect to transportation access	Use of different transportation modes to and within FLMA sites
	Percent of visitors/users who reported being unable to access a site, use a facility, or engage in an activity due to a physical barrier/disability
<b>Goal: Environment</b>	
Understand visitor/user priorities with respect to the natural and cultural resources and motivations for use of different transportation services	Visitor/user assessment of the importance of and satisfaction with protecting different natural resources; level of concern regarding resource protection

## Which FLMAs have used the CVTS?



## CVTS Surveys Inform Transportation Planning



Faced with parking challenges during peak times, the **Hanging Lake (USFS)** survey found 79% of visitors would be likely or somewhat likely to take a **shuttle to the site**.

**Lake Sidney Lanier (USACE)** used the survey to determine **boaters' perceptions** of the lake, its management and social conditions.



**Presidio** built experimental **advisory bike lanes (ABLs)** and will report the survey results to FHWA to be evaluated with other experimental ABLs.

**BLM, USFS, USFWS, and NPS** collaborated on an Alaska statewide survey to measure visitors' transportation-related experiences. Survey findings were incorporated in the **Alaska Long-Range Transportation Plan**.



In 2000, **Presidio** set a goal that over 50% of employees would commute via sustainable modes. The 2018 survey found 48% of employees commute via non-auto means.

The **Green Point Area of Shiawassee National Wildlife Refuge (USFWS)** mailed surveys to a sample of registered voters to collect community input to inform **park management/planning**.



## Contact Information

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To read the full reports for these and other survey efforts, visit the [CVTS website](#).

## CVTS Website Resources

- Inventory of CVTS Information Collections
- CVTS Supporting Statements
- Federal Land Management Agencies' Compendium of Questions (OMB approved survey questions)
- Justification Form
- Guidance and Instructions for the Using the CVTS Generic Clearance

## Data Repository

CVTS data are being managed at [sciencebase.gov](#), a U.S. Geological Survey (USGS) data repository. To request access, please email [CVTS@dot.gov](mailto:CVTS@dot.gov).

